

From: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



Returns Department:  
3175 Mission Oaks Blvd.  
Camarillo, CA 93012-5140

**For Your Records**

- Customer Number
- Order Number
- Invoice Number
- Item Returned
- Date Shipped
- Action requested (exchange/refund)
- Tracking Number

All refunds can take 5-15 business days from the day the return is received

**Check List for Customer Returns:**

- Shoes show no signs of wear and tear
- Shoes are free of all dirt, lint, hair and debris
- Return slip is correctly filled out including:
  - Customer name
  - Address
  - Contact information
  - Item being returned
  - Exchange or refund indicated
- Items are being returned in a trackable method
- Return is being sent to:
  - Returns Department
  - 3175 Mission Oaks Blvd.
  - Camarillo, CA 93012-5140